

RISK DISCLOSURE POLICY

Prime5 Capital Ltd.

Last Updated: March 02, 2025

TABLE OF CONTENTS

- 1. Overview
- 2. Risk Statements
- 3. Effect of Leverage
- 4. Technical Risks
- 5. Trading Platform
- 6. Communications

1. Overview

This Risk Disclosure Policy informs customers of the potential risks tied to trading in financial markets with Prime5 Capital Ltd. (the "Company", "we", "us", or "our"). Trading involves the possibility of financial loss, and customers should fully understand these risks before participating. This document is part of the Agreement between the Company and the Customer. Terms not defined here follow the definitions in the Customer Agreement. While this policy highlights key risks, it cannot cover every possible scenario.

Customers trade with us at their own risk and are not covered by any statutory compensation programs. We strongly recommend seeking independent advice on the suitability and risks of our products and services before trading.

2. Risk Statements

Online trading carries significant risks, and customers can lose all or part of their funds—or even more than they invest. Before trading with Prime5 Capital Ltd., customers must assess our products, weighing both the potential benefits and risks based on their own judgment. We do not offer tax, investment, or legal advice beyond general support.

Customers should only risk what they can afford to lose and ensure they understand the risks involved, factoring in their experience level. If unsure, seek independent advice. Trading online is high-risk, and losses may exceed initial investments due to market fluctuations or other factors.

Registered office: Prime5 Capital Ltd. Ground floor, The sotheby building, Rodney village, Rodeny Bay, Gros-Islet, Saint Lucia.



3. Effect of Leverage

Trading with leverage (margin trading) amplifies the impact of even small market movements on your account. If the market moves against you, you could lose your initial margin and any additional funds deposited to keep positions open. You are fully responsible for all risks, the financial resources you use, and your trading strategy.

Many instruments experience wide price swings within a single day, offering both high profit potential and significant loss risk. Customers must carefully consider this dual nature before trading.

4. Technical Risks

You accept the risk of financial loss due to failures in information, communication, electronic, or other systems. When using the Client Terminal, losses may occur due to:

- Issues with your hardware, software, or internet connection;
- Incorrect use or settings of your equipment or terminal;
- Delayed updates to the Client Terminal;
- Lack of understanding of the terminal's rules (found in the user guide or help section).

During peak times (e.g., major economic data releases), connecting with a company representative by phone may be challenging. In abnormal market conditions, executing your instructions may take longer than usual.

5. Trading Platform

Only one request or instruction can be queued at a time. If you send additional requests before the first is processed, they'll be ignored, and the "Order is locked" message will appear in the Order window.

The only reliable source of price quotes is our server for live accounts. Quotes in the Client Terminal may not be accurate if the connection to the server is unstable, causing some quotes to miss the terminal. Closing the order or position window after sending an instruction won't cancel it—the request will still reach the server.

If you send a new instruction before receiving results from a prior one, you risk unintended trades. Also, if an order is executed and you try to modify it (e.g., adjust Stop Loss or Take Profit levels), only the Stop Loss/Take Profit changes will be processed—not the original order modification.



6. Communications

You accept the risk of financial loss if you don't receive, or receive late, notifications from us. Unencrypted emails aren't secure from unauthorized access, and we may delete internal mail messages five days after sending, even if you haven't seen them.

You're responsible for keeping information from us secure and bear the risk of losses from unauthorized access to your trading account. Losses from force majeure events or trading activities banned in your jurisdiction are also your responsibility.

Before trading, understand all commissions and fees, which may be in monetary terms, percentages, or other units. It's up to you to calculate their impact.