



## PRIVACY POLICY

**Prime 5 Capital Ltd.**

**Last Updated: March 02, 2025**

Prime5 Capital Ltd. (the "Company", "we", "us", or "our") values your privacy. This Privacy Policy outlines how we handle your personal information on our website, <https://prime5fx.com> (the "Website"). It explains what information we collect, how we use it, and your rights regarding your data. This policy applies only to the Website and does not cover other products or services we may offer.

### **Company Details:**

Prime5 Capital Ltd., which is a company registered in accordance with the laws of the country St.Lucia, with registration number 2025-00127, and having its registered office at Ground Floor, The Sotheby Building, Rodney Village, Rodney Bay, Gros-Islet, Saint Lucia

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## **INFORMATION WE COLLECT**

When you fill out our online contact form, we ask for personal details such as your name and contact information. You're expected to provide accurate and complete information, and by submitting it, you confirm its correctness. You're not legally required to share this information, but if it's incomplete, outdated, or inaccurate, it may prevent us from reaching out to you.

If you provide someone else's personal details, you confirm you have their explicit written consent to share this with us and allow its use under this policy.

We also gather data about your activity on the Website, such as pages you visit, session duration, content you view, services you're interested in, your computer's location, and your IP address. We may use third-party tools to collect and analyze anonymous, statistical, or aggregated data about how you use the Website.

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## **USE OF COLLECTED INFORMATION**

We store your provided information and Website activity data in our database (the "Database"). We use this information in line with this policy and applicable laws for these purposes:

- To deliver and improve the Website's services and functionality;
- To enhance our overall products and services, develop new offerings, and refine Website content based on user needs (using mostly anonymous statistical data that doesn't identify you);

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- To contact you occasionally with updates or information about our services and products, either directly or through partners;
  - To conduct research, surveys, or similar activities for service development;
  - To share anonymous statistical data with third parties (this won't identify you personally);
  - To ensure the Website operates smoothly and evolves effectively;
  - For any other purpose outlined in this policy or the Website's Terms of Use.
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## **TRANSFER OF INFORMATION TO THIRD PARTIES**

We may share your personal information in these situations:

- With service providers who help us run, maintain, and improve the Website or send email communications;
  - With recruitment partners if you apply for a job with us (e.g., sharing your CV), limited strictly to that purpose;
  - With authorities or third parties if you misuse the Website or break laws, and we believe sharing is necessary;
  - With legal entities (e.g., lawyers or courts) in case of disputes or legal proceedings related to your use of the Website;
  - With a new entity if our Website's operations change (e.g., through a merger or acquisition), provided they follow this policy with reasonable adjustments;
  - With our corporate group companies (those we control, are controlled by, or share common control with), as long as they comply with this policy;
  - In any other case, only with your explicit prior consent.
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## **ACCESSING, UPDATING, OR DELETING YOUR PERSONAL INFORMATION**

We respect your privacy rights. You can contact us anytime to:

- Access, update, correct, or delete your personal information (e.g., if it's wrong or outdated);
- Request that we stop using or sharing your information with third parties, or remove it entirely (unless we're legally required to keep it).

Unless you tell us otherwise, we'll keep your information as long as needed to provide services, meet legal obligations, resolve disputes, or enforce agreements. We may also update or remove inaccurate data at our discretion.

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To make a request or file a complaint about how we handle your data, email us at [prime5.bank@gmail.com](mailto:prime5.bank@gmail.com). If you're unhappy with our response or think we're not following data protection laws, you can reach out to your local data protection authority.

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## **COOKIES AND OTHER TRACKERS**

We use cookies and web trackers to manage and improve the Website. These tools mainly collect statistical data about your usage. Cookies also help with Website analytics, as described earlier.

You can block or delete cookies via your browser settings—check your browser's help menu for details. Note that disabling cookies might affect your experience on the Website. We do not respond to "Do Not Track" browser signals.

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## **YOUR RIGHT TO COMPLAIN**

You may have the right to file a complaint with a data protection authority if you believe we've mishandled your information, subject to applicable laws.

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## **CHANGES TO THIS PRIVACY POLICY**

We may update this policy from time to time. Any changes will apply as soon as they're posted, and your continued use of the Website means you accept them. If you disagree with the updated terms, please stop using the Website.

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## **CONTACT US**

For questions or comments, reach out to us at: [info@prime5fx.com](mailto:info@prime5fx.com)

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